

Are you having website issues?

We are trying to streamline the feedback we receive from our members, so please send all questions and comments to: **info@womeninbio.org** and we will try to resolve them as fast as possible. If you are still having issues registering for events online, please contact your local chapters to ask if they can accommodate on-site registration.

Below are some FAQs and tips to overcome some common issues:

FAQ: I want to sign up for an event, but I am unable to log in to the website.

Answer: When logging in on the new website for the first time, you will need to create a new account before event registration!

FAQ: I am trying to sign up for an event but I keep getting directed to a non-functional website.

Answer: you might be using a link from a previous email that is directing you to our old website. Please check events via this site: <http://www.womeninbio.org/eventsreg/>

FAQ: I cannot find the Log In tab on the website.

Answer: Login and new account registration can be accessed through the “Login” tab at top right of the webpage or through this link: <http://womeninbio.org/login>

FAQ: I am a member of WIB but it will not accept my email on the login page.

Answer: Members also have to “create and account” the first time that they use the website. This is for security reasons and once you are confirmed, all your existing data will be linked to the new account you create.

FAQ: I don't know how to create an account.

Answer:

1. Select the “Create Account” button on the Login page (<http://www.womeninbio.org/login>).
2. Fill in your Name and Email
3. *Check your email **Inbox** or **Junk mail** folder for the Activation email (IMPORTANT!)*
4. Click on the Link to verify your account and input your new password.
5. Submit your profile.
6. If you're not yet a WIB member, you can Join Us (<http://www.womeninbio.org/join>) once you've submitted your profile.
7. If you are registering for an event, return to the Event Registration page and continue with registration.